



August 2014

Community Web Site Available at
www.TheHeightsAtPorterRanch.org
for desktop computers and at
www.TheHeightsAtPorterRanch.com
For mobile phone users.

Next H.O.A. Meeting

The next meeting of The Heights at Porter Ranch will be the 3rd Tuesday of the month, August 19th, at 19911 Mid Pines Lane Porter Ranch. The general meeting begins at 6:00 pm and the executive meeting at 7:00 pm. Hope to see you there.

Role of Community Manager at the Hearings Committees

If you have ever had the misfortune of being called to the Hearings Committee for a parking violation, stop sign violation, site review matter or a security matter then you have noticed that our community manager/property manager was present to facilitate the meeting. Even though none of the previous community managers or management companies did this, as a manager and as a resident, Ed feels that it is important that he be present at the hearings meetings to minimize the work load of the volunteers, to ensure consistency of the proceedings and to assist residents with questions about the hearings committee process. Please note that he is there to:

- 1 - Organize the information for the volunteer committee members and
- 2 - Advocate for you if you have any questions on how to defend yourself

Please note that due to his extensive participation in the hearings committee meetings over the years, he is very familiar with the proceedings. While some fines are difficult to avoid, Ed can help you! Just ask, but please do not insult, belittle, cajole or berate him, or any members of the Hearings Committee or any members of the Board of Directors, as this will never help your point or argument. Please be civil and please keep in mind that all decisions about fines are made by our volunteers on the Hearings Committee or the Board of Directors, not by our manager. Thanks for being civil.

Trash Bin Issue is “Overflowing”

Earlier in the year the Sanitation Department changed its policy on replacing lost or abandoned trash bins in our community. No longer will they replace bins missing or lost and the reason for this has to do with the fact that residents have not looked very hard for their lost bins. For years lost bins were recovered by our landscape company and delivered to the community park. The bins were collected and destroyed when not collected in a timely fashion. Now the Sanitation Department is refusing to deliver any bins at all. At this time the Board of Directors is negotiating a solution to the matter, but in the meantime, please pick up your bins in a timely fashion (before midnight on the night of collection) and please keep them behind gates (per our Rules and Regs). Also, if your bin is missing, look for it at the main community parking lot before calling the Sanitation Department for a replacement bin.

Maintaining Your Palm Trees-Remove Seeds and Dead Fronds

Please note that palm trees that are not properly maintained are always a primary concern of the site review committee. Some palm trees in the community require dead fronds to be removed while others require palm seeds be removed as they often fall to the sidewalk where they are a hazard to pedestrians and they attract rabbits or rodents. If you have palm trees near the community sidewalks, please trim dead fronds and remove seeds from the trees before they fall to the ground. Thank you for being considerate of others who live in your community.

Board of Directors

President-Pete Heidenfelder
Vice President-Larry Nicholas
Treasurer-Howard Roth
Secretary-Dave Friedman
Member-Tom Saebfar

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Fallen Palm Seeds Attract Rodents

*The Heights at Porter Ranch newsletter is designed and edited by Ed Parada. Comments or ideas for articles can be sent to
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