



February 2014

Community Web Site Available at
www.TheHeightsAtPorterRanch.org
for desktop computers and at
www.TheHeightsAtPorterRanch.com
For mobile phone users.

Next H.O.A. Meeting

The next meeting of The Heights at Porter Ranch will be the 3rd Tuesday of the month, February 18th, at 19911 Mid Pines Lane Porter Ranch. The general meeting begins at 6:00 pm and the executive meeting at 7:00 pm. Hope to see you there.

Please Understand the Role of our Security Officers

People choose to live in gated communities due to the sense of safety that is created by restricted access, manned gates and restrictions found in Bylaws, CC&R's and Rules and Regulations. It should come to no surprise that our security company, through security patrols and security guards, is expected to follow procedures and protocols related to restricting access to our private streets and is expected to follow directives from the Board of Directors relating to the implementation of our Rules and Regulations. If you ever feel you do not understand a security procedure or if you object to a security procedure you may ask security about it, you may ask management about it or you may question or challenge it with our Board of Directors, but please do not dispute our security procedures with our security company. Also, please do not raise your voice at, yell at, curse at, intimidate or threaten our security staff as they have strict guidelines on how to do their job. Finally, please note that any obnoxious and/or offensive activity or behavior directed at our security guards may result in fines starting at \$100. Please make sure that your family members and guests know and understand this. Thank you for your cooperation and support of our community.

Bulky Item Pick Up

Please note that bulky trash items can be picked up by the Bureau of Sanitation of our fine city. To do this you may leave items on the sidewalk the day of scheduled collections but it is the resident's responsibility to contact the City and obtain an appointment. It is also the resident's responsibility to place the items at the curb no earlier than the day scheduled and if the items are not removed the day of scheduled pick up the residents must remove them from the streets until they are picked up. The items should not pose a safety hazard to pedestrians or vehicles. If you observe your neighbors not following this procedure, please email our community manager and the residents will be contacted or cited. Visit our website and go to the City Services page for a link to the Bureau of Sanitation website for details and additional information.

Filming Inside Our Community

On two occasions last year filming took place in our community. On both occasions the filming took place indoors, but residents were unclear if any special notification to the Board of Directors was required. Please note that even though filming takes place exclusively inside a home, the film trucks, lighting vans, directors, assistants, grips and crew all need access to the community and need to park on the streets. All this activity is taxing on security. For this reason insurance documentation, filming related documentation and a filming application need to be reviewed and processed by management before filming takes place. Finally, a film processing fee of \$200 is required and so is a filming fee of no less than \$500. Visit the website for the community filming policy and contact the community manager for the application.

Board of Directors
President-Pete Heidenfelder
Vice President-Larry Nicholas
Treasurer-Howard Roth
Secretary-Dave Friedman
Member-Tom Saebfar

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Any Filming Requires Permission

*The Heights at Porter Ranch newsletter is designed and edited by Ed Parada. Comments or ideas for articles can be sent to
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